

Maintaining Stability

Leaders at the Church Pension Group have thought a lot about the importance of providing stability for the people we serve, and stability requires constant action. Hear some of our colleagues describe the actions we take to maintain an even keel. View <u>video</u>.

Patricia Favreau Chief Communications Officer

Stability is about trustworthiness. It means our clients and our colleagues can trust us to keep our promises, to do the right thing, and to act in their best interest.

Frank Armstrong Chief Operating Officer

From the very beginning of the pandemic, at the Church Pension Group we put a stake in the ground to be very purposeful about staying connected, both with our clients and with each other. We weren't going to let physical distancing get in the way of staying connected. We quickly learned to be flexible and innovative in our approaches. We switched gears to offer virtual conferences and developed educational programs to fit a virtual setting.

The Rev. Clayton Crawley Chief Church Relations Officer

We've used technology, in maybe not a new way, but a much deeper way. You got to hear voices you might not have heard when you were in person. That added a depth of inclusiveness that I know that we value and that we're going to work to include and continue as we move past this pandemic.

Frank Armstrong Chief Operating Officer

Our clients trust that we have their best interest in mind and that we have the expertise to effectively run our businesses. So they don't have to worry about it.

Patricia Favreau Chief Communications Officer

I recently heard a bishop share a story about how the Church Pension Group made it possible for her to lean into her ministry, to take different jobs as a parish priest, all the way up



to bishop, because she knew that we would always be there, support her when she needed us. That is what stability means for our clients.

The Rev. Clayton Crawley

Chief Church Relations Officer

CPG continued to be CPG, even in the face of this pandemic. We did our work; we are a stable presence, we allowed the Church to do its work.

Patricia Favreau Chief Communications Officer

> The level of engagement that we've received from the Church has shown me that we continue to deliver things of value, that we understand their needs, and that we are meeting them in the best ways that we can.

Frank Armstrong Chief Operating Officer

> We're grateful for our client's response to this and their partnership. It would have been a very lonely virtual road if we were walking it alone.

Patricia Favreau Chief Communications Officer

We know more about the Church, and I think they know a lot more about us, and I'm really proud of that.

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